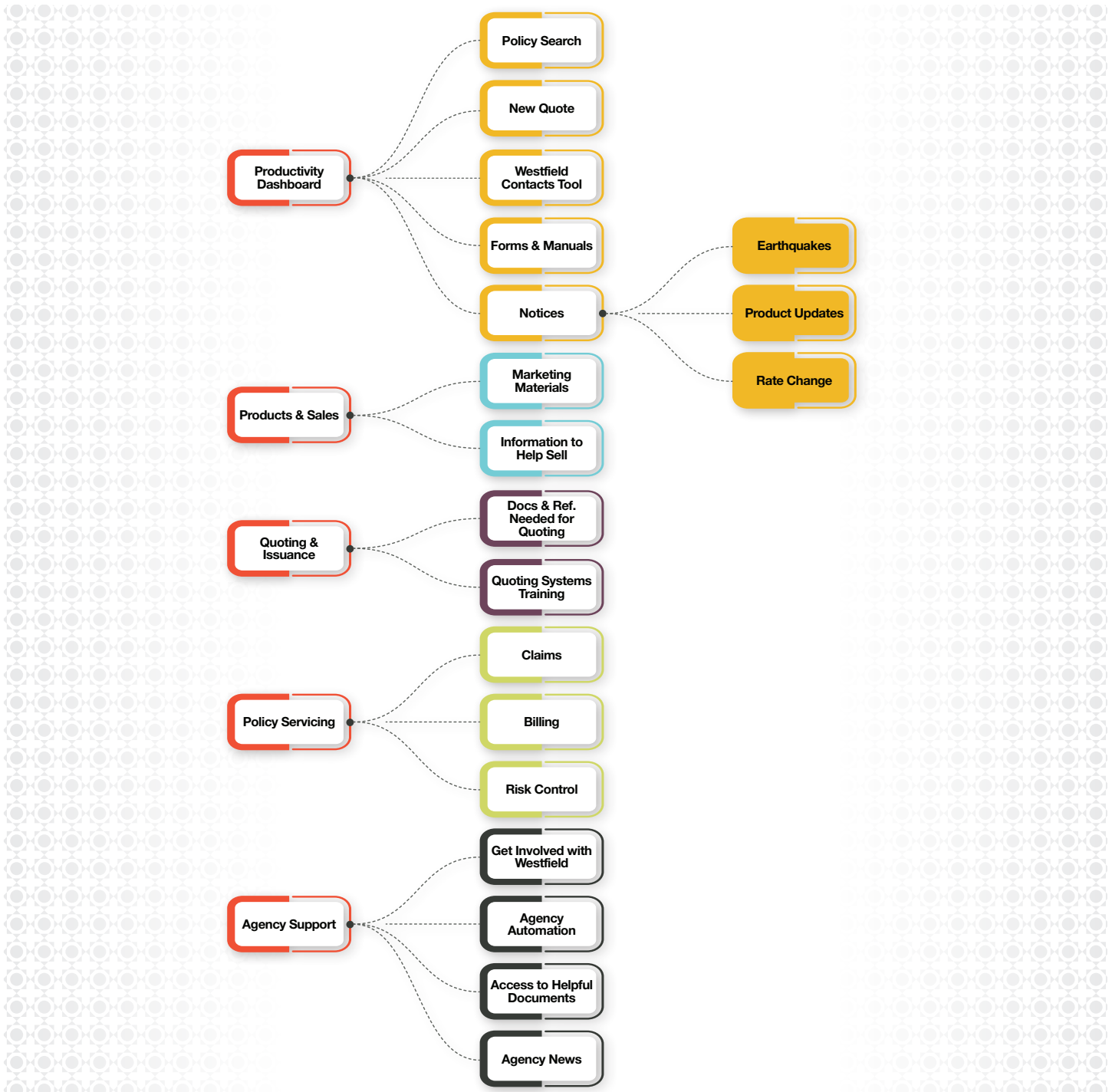


# Agents Web Passport | Sitemap

It's all new!

## Information organized by policy lifecycle

Information and tools are now organized based on which lifecycle and stage the policy is in.



# Agents Web Passport | Sitemap

**WESTFIELD** | AGENT'S WEB PASSPORT

Home Products & Sales Quoting & Issuance Policy Servicing Agency Support

Hi John Smith! My Account

Search content, eg: 'auto symbols'

**Find a Policy**

Policy or Quote Number

OR

Customer or Business Name State Illinois Business Segment Commercial Lines

Advanced Search SEARCH POLICIES

**Find a Document**

Document Type Policy Documents Name or Policy #

Advanced Search SEARCH DOCUMENTS

**Recent Activity for #12-1312**

Claims

1 Recent Claim 1-1 of 1 / View in Claims System

Claim #	Date of Loss	Insured	Claim Type
0001648444	10/3/2023	Smith Construction Co Policy #5491390	Workers' Comp <a href="#">View</a>

**START A QUOTE**

Which quoting system should I use?

**Tools**

**Popular Tools**

- Forms Applications & Manuals
- Billing and Payment System
- Claims Inquiry/Loss Runs for Policies

**Quoting Systems**

- Farmowners Quoting
- Personal Lines Quoting
- Small Business Quoting
- WesCom Commercial Agribusiness Quoting
- Workers' Compensation CL / AG Quoting
- Workers' Compensation Small Business Quoting

VIEW ALL TOOLS

**My Contacts**

- Westfield Contacts Tool
- Agency Specialist Team (PDF)
- Claims Agency Point of Contact List (XLS)
- National Claims Leadership Team
- Westfield Employee List (XLS)

**All Tools**

**Products & Sales**

- Digital Appetite Guide
- Marketing Materials
- Bulletins

**Quoting Systems**

- Farmowners
- Personal Lines Quoting
- Small Business Quoting
- WesCom Commercial Agribusiness Quoting
- Workers' Compensation CL / AG Quoting
- Workers' Compensation Small Business Quoting

**Account Servicing Tools**

- Billing and Payment System
- Bond Loss Runs
- Claims Inquiry/Loss Runs for Policies
- Farm Renewal Report

**Contact Tools**

- Westfield Contacts Tool
- Agency Specialist Team (PDF)
- Claims Agency Point of Contact List (XLS)
- National Claims Leadership Team
- Westfield Employee List (XLS)

**Issuance Tools**

- Forms Applications & Manuals
- MSB Agri Business Building Valuation
- MSB Commercial Building Valuation
- RCT Express Replacement Cost Calculator
- Replacement Cost Calculator
- Surety Bond Forms & Applications
- Surety Bond Number Request

**Admin Tools**

- AWP Authorized Administrator Confirmation Form
- Self Administration

**Agency Help**

Get help with passwords, quoting systems, Agents Web Passport, and other tech related issues.

agencyhelp@westfieldgrp.com

800.243.0210, option 5

**Hours**

8:00 AM - 4:30 PM / Monday - Friday

**Helpful Links**

- WestfieldInsurance.com
- Westfield Bank
- Westfield Country Club
- Privacy Promise
- Terms and Conditions

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Find quotes and policies by the most used criterion.

Use Advanced Search to search by date range, policy status, and agency code.

A dashboard for agents to track any recent Westfield claims-related activity within their agency.

**Site Search:** Search across AWP for product information and reference materials.

Easily start a quote in any quoting system.

All tools. One Place.

Enter an agency code into our new Westfield Contacts Tool to find the Westfield contact by business segment.

# Agents Web Passport | Sitemap

The screenshot displays the 'AGENT'S WEB PASSPORT' interface for a 'POLICY SUMMARY #540435M'. The page includes a navigation menu, a search bar, and a 'HELP & FEEDBACK CENTER' button. The main content is organized into several sections:

- Commercial Package Policy:** Includes a 'PRINT POLICY DOCUMENTS' button and a note: 'This information pertains to the current term for this policy. Go to the quoting system to see more information, view terms, and make changes.'
- Named Insured:** Smith Bros Construction, Policy or Quote Number #540435M.
- Mailing Address:** 1280 North Ave, Taskiwa, IL 61368.
- Policy Status:** Issued.
- Effective Date:** 4/17/2023, **Expiration Date:** 4/17/2024.
- Policy Inception Date:** 3/2023.
- Billing Account:** Includes 'VIEW IN BILLING SYSTEM' and 'VIEW INVOICE' buttons. Billing Account # 6000057211, Bill To Contact: John Smith, 1080 North Ave, Taskiwa, IL 61368.
- Payment Details:** Account Balance \$16,051.00, Amount Due N/A, Due Date N/A. Past Due Amount \$8,377.00, Past Due Date 6/30/2023, Last Payment Received N/A.
- Claims:** Includes 'VIEW IN CLAIMS SYSTEM' button. A note states: 'This section shows only claims from the past year and this policy has no claims for that time period. To see all claims for this policy, click the "View in Claims System" button.'
- Policy History:** 'Most Recent Policy Terms' table with columns: Policy Status, Effective Date, Expiration Date. One entry: Cancelled, 3/31/2023, 3/31/2024, with a 'View' link.
- Open Westfield Tasks:** '1 Open Task' table with columns: Process Type, Transaction Type, Start Date. One entry: Automated Terms and Conditions, New Business, 3/3/2023.
- Agency:** Agency Name: Dimond Bros Insurance LLC, Agency Code: 121144, Address: PO BOX 1090, PARIS, IL 61944-5090, Office Phone: 630.782.1717.

The footer contains contact information for Westfield, including the phone number 800.243.0210, address, social media links, and agency help details.

Revamped policy summary with a more complete view of the latest policy term.

Access recent policy documents and the appropriate quoting system.

Get more!  
Access the latest invoice in the billing system.  
Access the current claims list in the claims system.

# Agents Web Passport | Sitemap

## Updated navigation and enhanced content!

Look for content according to the policy lifecycle: Product and Sales; Quoting and Issuance; Policy Servicing; Agency Support

**SURESTEP BOP SMALL BUSINESS PACKAGE**

**SureStep® BOP**  
Better for customers. Easier for agents.

Westfield's SureStep Business Owners Policy is a nimble alternative to your traditional BOP – with clear advantages for your small business customers:

- 1. Traditional BOP coverages + more options**  
SureStep BOP offers more coverages across classes, such as Commercial Crime Coverage for employee theft, forgery, and counterfeit money – and expanded Inland Marine Coverage with accounts receivable and computer coverages.
- 2. Keep the same policy but add more coverages and higher coverage limits**  
As your customer's business grows, they can expand coverages under the same policy.
- 3. Discount on personal auto and homeowners' insurance**  
You can offer small business customers who purchase SureStep BOP up to a 7% discount on Westfield's personal auto and homeowners' insurance.

**Simple as a Traditional BOP – but easy to write with more coverages.**

- **Simple Forms:** use the same forms for SureStep BOP as our commercial package
- **Easy Quoting:** streamlined quoting platform for a fast, stress-free experience
- **Rate Stability:** we built our policies to remain competitive for our customers
- **Great pricing:** standard and expanded coverages under one policy at a discounted price
- **Flexible Policy:** write the policy your customer needs now, but easily add coverages when their needs change – all under one policy, for one price

**Added Benefits of SureStep BOP vs Traditional BOP**  
Simpler Industry Eligibility Criteria

Contractors	Hotels	Habitational	Restaurants
Payroll ≤ \$750,000 Subcontracted work ≤ 25% 3+ years of industry experience	Total locations ≤ 25 Buildings ≤ 5 stories 3+ years of industry experience	Each location ≤ 20 buildings Each building ≤ 14 units	Total locations ≤ 25 3+ years of industry experience

FEATURES AND COVERAGES	TRADITIONAL BOP	WESTFIELD'S SURESTEP BOP
CUSTOMIZE COVERAGE EXTENSIVELY	NO	YES
CUSTOMIZE LIMITS EXTENSIVELY	NO	YES
BETTER PRICING WITH EXPANDED COVERAGES	NO	YES
SIMPLE FORMS	YES	YES
33 INCIDENTAL CLASS CODES ACCEPTED	NO	YES
BUSINESS OWNERS PROPERTY EXTENSION (CP 72 04)	YES	YES
ACTUAL LOSS SUSTAINED BUSINESS INCOME INSURANCE (CP 72 05 BUSINESS INCOME ALS)	YES	YES
COMMERCIAL GENERAL LIABILITY EXPANDED - CG 71 64	NO	YES
EXPANDED COMMERCIAL CRIME COVERAGE	NO	YES
EXPANDED INLAND MARINE COVERAGE	NO	YES

New Help and Feedback Center available on every page to easily provide feedback on the content and your experience.

Get more product, sales, and support with our expanded information pages. Plus, access relevant resources in context.

## FUTURE ENHANCEMENTS

- More information within Policy Summary (open underwriting tasks, policies within same billing account, MyWestfield registration status)
- Personalized content based on your preferences
- A quick view of recent claims, past due accounts and pending cancellation accounts